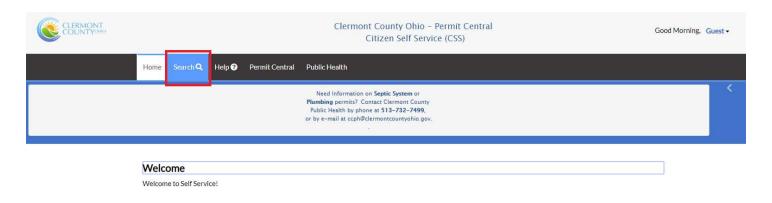
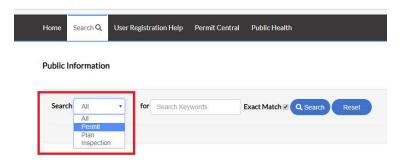
How to Use Citizen Self Service Search Permit /Plan/Inspection

• From the CSS Home screen click the "Search" menu option

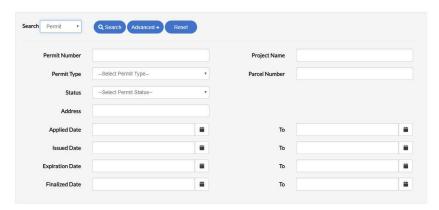


• From the "Search" select box, select the type of search you wish to perform

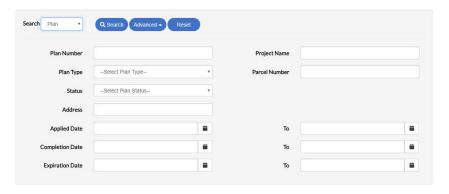


- Each search type will have different search criteria as shown below
- You can search by any of the criteria available on the search form
- The fastest search will be if you have the Permit/Plan or Inspection number
- The Address or Parcel search will be the next best alternative if you do not have a case number (Permit/Plan/Inspection number)

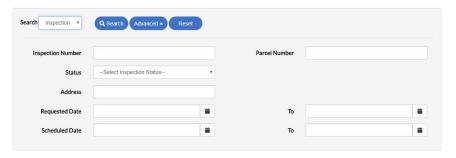
Permit



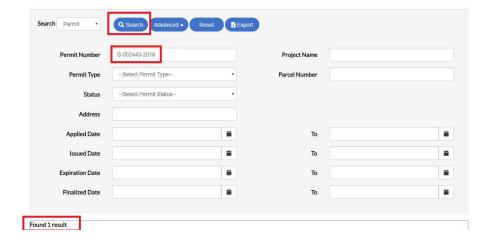
Plan



Inspection



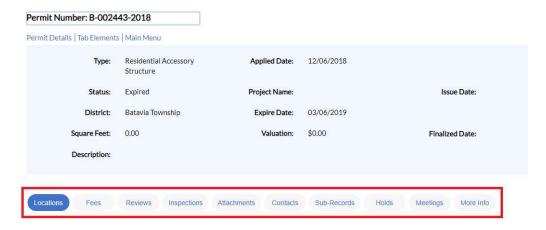
- Enter your search criteria and click the "Search" button
- The results of your search will appear below the search form



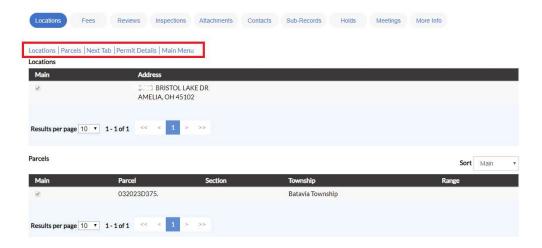
• Click on the Permit/Plan/Inspection number to open that case



- A new tab should open in your browser showing the case details
- You can navigate the various details by clicking any of the tabs below the "Details" section



- The information from the tabs will display below the Detail section as shown below
- Note that there may be additional navigation tabs in the section



To return to the original Search screen click the Search button from the top menu

